



ADSL Application Form

Reynolds Technology Services ABN: 32 129 211 034

PO Box 327 Inglewood Western Australia 6932

Phone: 1300 656 424 Fax: 1300 656 458

Email: info@reynolds.net.au

Applicant Details

Please print clearly

First Name: _____ Surname: _____

Company Name: (if applicable): _____

Address: _____

Suburb: _____ Post Code: _____

Phone (H): _____ Phone (W): _____

Mobile: _____ Fax: _____

Applicant Details

Please enter the address and the number of the phone line on which ADSL will be installed

ADSL Line Number: _____

* This is the phone number of the line you wish to upgrade to ADSL.. The telephone line must be a direct line. Incompatible line services include Analogue NT1, OnRamp (2, 10, 20, 30), Call diversion Number Only, Customer Loop Metering, Easy Call Multiple Number, Homezip, InContact, MessageBank Virtual, OnRamp (ISDN), Ported Number, Satellite Services and Sitrine. The ADSL line number must NOT have a current ADSL service attached to it unless transferring from another ISP.

ADSL Install Address: _____

Suburb: _____ Post Code: _____

Service Questions

Do you own or rent your premises? Own Rent

If you are renting, do you have permission from your landlord to install a Telstra cable lead-in and outlets in the premises? Yes No

How many telephone extensions, including the primary phone, do you have on the line ADSL will be installed? _____

Do you have a monitored alarm system associated with the ADSL line number which you have nominated on the first page of this application? Yes No

If you have a monitored alarm system, it is recommended you contact your security company to enquire as to whether you require a Central Splitter/Filter installed by an Austel approved technician to allow your ADSL and alarm to function correctly.

Do you have a phone system (eg. Key Telephone System or PABX) associated with the ADSL line number which you have nominated on the first page of this application? Yes No

If you have a phone system, it is recommended you contact Reynolds Technology to enquire as to whether your ADSL service will function correctly.

ADSL Plans and Prices

Plan Name	Usage	Fee/Month
256 Kbps/64 Kbps Plans		
<input type="checkbox"/> RESFR256-005	0.5Gb	\$38
<input type="checkbox"/> RESFR256-01	1Gb	\$40
<input type="checkbox"/> RESFR256-03	3Gb	\$42
<input type="checkbox"/> RESFR256-05	5Gb	\$45
<input type="checkbox"/> RESFR256-10	10Gb	\$50
<input type="checkbox"/> RESFR256-20	20Gb	\$55
<input type="checkbox"/> RESFR256-30	30Gb	\$65
512 Kbps/128 Kbps Plans		
<input type="checkbox"/> RESFR512-015	1.5Gb	\$50
<input type="checkbox"/> RESFR512-05	5Gb	\$55
<input type="checkbox"/> RESFR512-10	10Gb	\$68
<input type="checkbox"/> RESFR512-15	15Gb	\$75
<input type="checkbox"/> RESFR512-30	30Gb	\$85
<input type="checkbox"/> RESFR512-50	50Gb	\$95
1.5 Mbps/256 Kbps Plans		
<input type="checkbox"/> RESFR1500-05	5Gb	\$85
<input type="checkbox"/> RESFR1500-10	10Gb	\$90
<input type="checkbox"/> RESFR1500-15	15Gb	\$95
<input type="checkbox"/> RESFR1500-25	25Gb	\$125
<input type="checkbox"/> RESFR1500-50	50Gb	\$145
<input type="checkbox"/> RESFR1500-60	60Gb	\$165
512 Kbps/512 Kbps Plans		
<input type="checkbox"/> RESFR512/512-100	10Gb	\$90
<input type="checkbox"/> RESFR512/512-150	15Gb	\$95
<input type="checkbox"/> RESFR512/512-250	25Gb	\$125
<input type="checkbox"/> RESFR512/512-500	50Gb	\$145

All Reynolds Technology Services ADSL Accounts include;

- 3 Email addresses
- Antivirus protection
- Spam filtering
- Modem configuration

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Contract Options

- | | |
|---|--|
| <input type="checkbox"/> No Contract | See options below |
| <input type="checkbox"/> 1 Year Contract (ADSL) | Free standard ADSL modem |
| <input type="checkbox"/> 2 Year Contract (ADSL) | Free standard ADSL modem |
| <input type="checkbox"/> Bundle ADSL/VoIP | 24 month contract (see conditions below) |

ADSL VoIP bundle \$79 per month + one time setup fee of \$149.00 (includes wireless hardware)
Service speed of 512/128k shaped account. Call costs NOT included. Onsite setup NOT included

Setup Charges

- | | |
|--|-----------------------|
| <input type="checkbox"/> Setup Fee ADSL (<u>Required</u>) | \$110 inc GST |
| <input type="checkbox"/> Setup Fee VoIP (<u>Required</u>) | \$49 inc GST |
| <input type="checkbox"/> Onsite Installation (<u>Optional</u>) | \$88 per hour inc GST |
| <input type="checkbox"/> Plan change / Churn request | \$66 inc GST |
| <input type="checkbox"/> Speed Change (increase/decrease) | \$66 inc GST |
| <input type="checkbox"/> Early termination (less than 6 months) | \$66 inc GST |

Hardware Options

ADSL/VoIP Modems

- | | |
|---|-------|
| <input type="checkbox"/> DLink DSL502T: USB/Ethernet Modem | \$99 |
| <input type="checkbox"/> DLink DSL504T: Ethernet Router (4 port switch) | \$115 |
| <input type="checkbox"/> DLink DSLG604T: Wireless Ethernet Router (4 port switch) | \$165 |
| <input type="checkbox"/> ADSL/VoIP Router | \$355 |

Other Hardware

- | | |
|--|------|
| <input type="checkbox"/> 10/100 PCI card | \$25 |
| <input type="checkbox"/> 10/100 PCMCIA (laptop) card: | \$48 |
| <input type="checkbox"/> Wireless PCMCIA (laptop) card | \$48 |
| <input type="checkbox"/> D-Link Line Filters | \$16 |

(Each extension on the ADSL Phone Line will require a filter)

For all other Hardware options not listed here please call our friendly Support Team for assistance.



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Customer Agreement

Please print clearly

I request the supply of the Reynolds Technology ADSL service defined in the Terms and Conditions and Acceptable Use Policy and I agree that any Reynolds Technology ADSL service enhancements subsequently used shall be governed by the Terms and Conditions and Acceptable Use Policy.

By submitting this application form, I am making an order for an ADSL modem and requesting the supply of the Reynolds Technology service in accordance with the Terms and Conditions. Reynolds technology may accept my application form by delivering the ADSL modem to me. Reynolds Technology Services is under no obligation to accept my order.

I agree to pay Reynolds Technology Services a minimum of the monthly fee, (set out in the rate card), for the term, commencing on supply of the Reynolds Technology service.

I have checked that the Reynolds Technology service is available to my installation address.

I acknowledge that, in the case of the Reynolds Technology Advance ADSL service, there may be a minor disruption to my standard telephone service during ADSL provisioning.

I have read the rate card, Terms and Conditions and Acceptable Use Policy.

I undertake that I can meet the system requirements.

I warrant that I am 18 years old or over. I warrant that all information set out in this application form is true and correct.

If I am completing this application form on behalf of a company, I warrant that I am authorised to do so. I acknowledge that if I terminate the standard telephone service with Reynolds Technology which is providing ADSL access, I must also terminate my Reynolds Technology Advance service.

Full Name _____

Signature _____ **Date** _____

Credit card details are compulsory, unless by prior arrangement with management

For all ADSL plans we will require a valid credit card on record. Invoices will only be debited from this credit card if the invoice has not been paid by the due date.

Credit Card Number _____

Expiry Date _____

Signature of Card Holder _____